DEPARTMENT OF EDUCATION
SDO-Iriga City RECORDS SECTION
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DIVISION MEMORANDUM
NO. 568, s. 2026

DISSEMINATION OF THE DEPED IRIGA CITY OFFICIAL PUBLIC ASSISTANCE HOTLINE

To : Assistant Schools District Superintendent
Division Chiefs and Section/Unit Heads
OIC-Public Schools District Supervisor and Secondary Lead Principal
Division Information Officer
Public Elementary and Secondary School Heads
All Other Concerned

1. In line with the pursuit of this Division to streamline concerns, complaints, and inquiries and its commitment to provide accessible and responsive assistance to the public, this Office hereby implements and disseminates the DepEd Iriga City Official Public Assistance Hotline.

2. All concerned may contact the Division through the following channels:

Official Channels	Contact Information
Division Public Assistance Complaints Center Hotline	(054) 331-9307 (054) 331-8420
SMS	0966-139-0764 0969-636-0487
Email	legal.sdoiriga@deped.gov.ph
Website	https://depediriga.ph
Facebook Page	DepEd Iriga

3. All Elementary and Secondary School Heads are directed to disseminate this information to all teaching and non-teaching personnel, learners, parents/guardians, and other stakeholders through posting and displaying hereto attached poster at a conspicuous place in the school premises such as on the bulletin boards, through information drives, or on official social media pages, among others.

4. All concerned are reminded to observe proper communication protocols and provide complete and accurate information when submitting inquiries, complaints, concerns, or requests for assistance through the above-mentioned official channels.

5. Furthermore, the Division Information Officer shall receive the inquiries, complaints, and requests for technical assistance coursed through the abovementioned channels and forward the same to the undersigned for proper referral to and coordination with the concerned personnel or office.

6. Immediate and widest dissemination of this Memorandum is directed.

MARIA-MAGNOLIA F. BRIOSO, CESO VI
OIC-Schools Division Superintendent

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11/03/2026