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Republika ng Pilipinas
Kagawaran ng Edukasyon
REHIYON V (BIKOL)

TANGGAPANG PANSANGAY NG MGA PAARALAN NG LUNGSOD IRIGA 2026-05-22

07 May 2026

Division Memorandum
No. 228 s. 2026

ESTABLISHMENT OF THE DIVISION OPLAN BALIK ESKWELA PUBLIC ASSISTANCE COMMAND CENTER (OBE-PACC) 2026

To : Assistant Schools Division Superintendent
Chiefs, CID, and SGOD
Education Program Supervisors/Specialists
OIC- Public Schools District Supervisors
AOV and Sections Chiefs
Public Elementary and Secondary School Heads
All Others Concerned

1. Pursuant to **Regional Memorandum No. 00577, s. 2026**, titled *Implementation of the 2026 Oplan Balik Eskwela in Region V*, this Office hereby informs the field that the **Division Oplan Balik Eskwela (OBE) 2026** shall officially commence on **May 31, 2026**.
2. In view thereof, the **Division Oplan Balik Eskwela - Public Assistance Command Center (OBE-PACC)** shall activate a Command Center to ensure that the Schools Division Office and School levels set up Information and Public Assistance Desks and engage agencies, organizations, and stakeholders to address challenges, queries, and concerns by the public at the start of the school year 2026-2027. Specifically, it shall perform the following functions:
 - a. Receive, process, and respond to simple queries, in information requests, and complaints from the general public, including those forwarded by the DepEd officers;
 - b. Assist in the dissemination and clarification of DepEd policies, programs, projects, and processes, particularly those relevant to the opening of classes;
 - c. Correctly identify and coordinate with the concerned DepEd offices on complex concerns that will require the specific officer's appropriate action; and
 - d. Monitor, document, and submit reports on all issues and concerns received by the OBE-PACC, including the action taken.
 - e. OBE-PACC shall ensure that the following are available to the public for the duration of OBE:
 - i. Hotlines
 - ii. Emails (8888 Hotline, CSC, PCC, PMS, FOI, ARTA, DepEd Action Center);



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- iii. Text Messaging Service (Smart and Globe);
 - iv. Social Media (Facebook); and
 - v. Letters and Endorsements.
3. To oversee the smooth conduct of the division-wide OBE and to address local concerns, the **Division OBE-PACC Committee 2026** is hereby established with the following composition:

Chair	:	MARIA-MAGNOLIA F. BRIOSO, CESO VI <i>OIC-Schools Division Superintendent</i>
Co-chair	:	MAYLANI L. GALICIA <i>Assistant Schools Division Superintendent</i>
Vice-Chair	:	ATTY. BEA ANNE P. BAROMA <i>Legal Officer/ DPAC</i>
Members	:	NOEL G. CABALTERA <i>SGOD Chief Education Supervisor</i> JERSON V. TORALDE <i>CID Chief Education Supervisor</i> ARTHUR M. RAMBOYONG <i>Administrative Officer V</i> MARSHA N. BELEN <i>Information Technology Officer I</i> LARAIN O. FENIS <i>Planning Officer III</i> LYDIA P. IBASCO <i>Project Development Officer II/ DRRM</i>
Secretariat	:	SHARA LYN R. VARGAS <i>Project Development Officer I</i> JOANNAH MAE P. ANDALIS <i>Legal Assistant I</i>

4. All Schools are directed to create their respective **School Oplan Balik Eskwela – Public Assistance Command Center** and establish OBE-PACC Information and Help Desks composed of the following:

Chair	:	Principal / Assistant Principal / Head Teacher
Vice Chair	:	School Information Coordinator
Members	:	Administrative staff and other designated personnel



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The names, designations, and contact details of the School OBE-PACC members shall be submitted to the SGOD, in both soft and hard copy, on or before **15 May 2026**.

5. All DepEd SDO Iriga City Personnel are enjoined to extend support and cooperation for this activity to ensure the smooth and successful opening of classes under Oplan Balik Eskwela 2026.
6. For information, guidance, and compliance.

MARIA-MAGNOLIA F. BRIOSO, CESO VI

OIC-Schools Division Superintendent



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